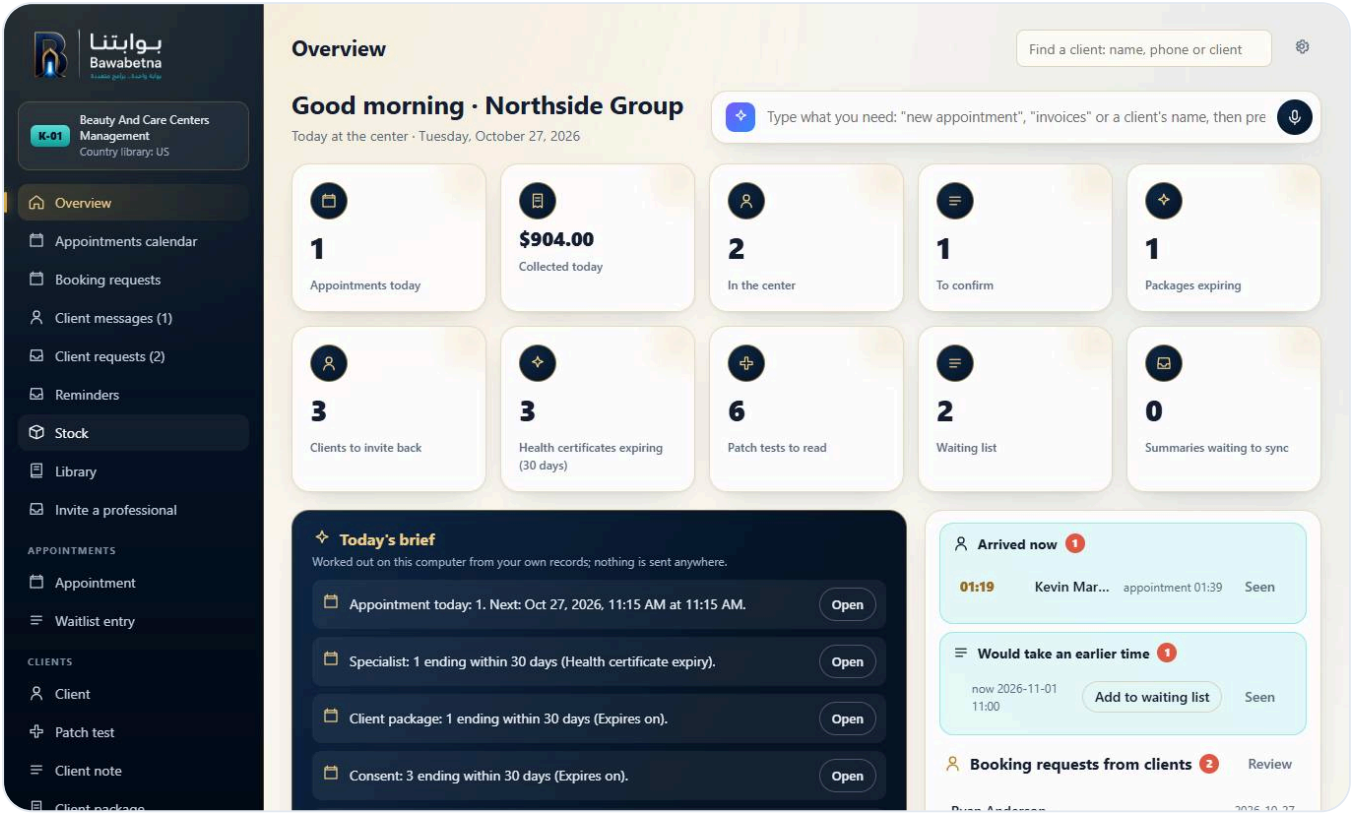
Bawabetna · User guide

Beauty And Care Centers Management

Every screen and every button, with real screens from the program.

Guide version 2026-10-27



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Getting started

Download the program from bawabetna.com or the Microsoft Store and install it. On first opening, sign in with your Bawabetna account. The first month is free with every feature.

The first-run assistant asks for a few details, then the program is ready:

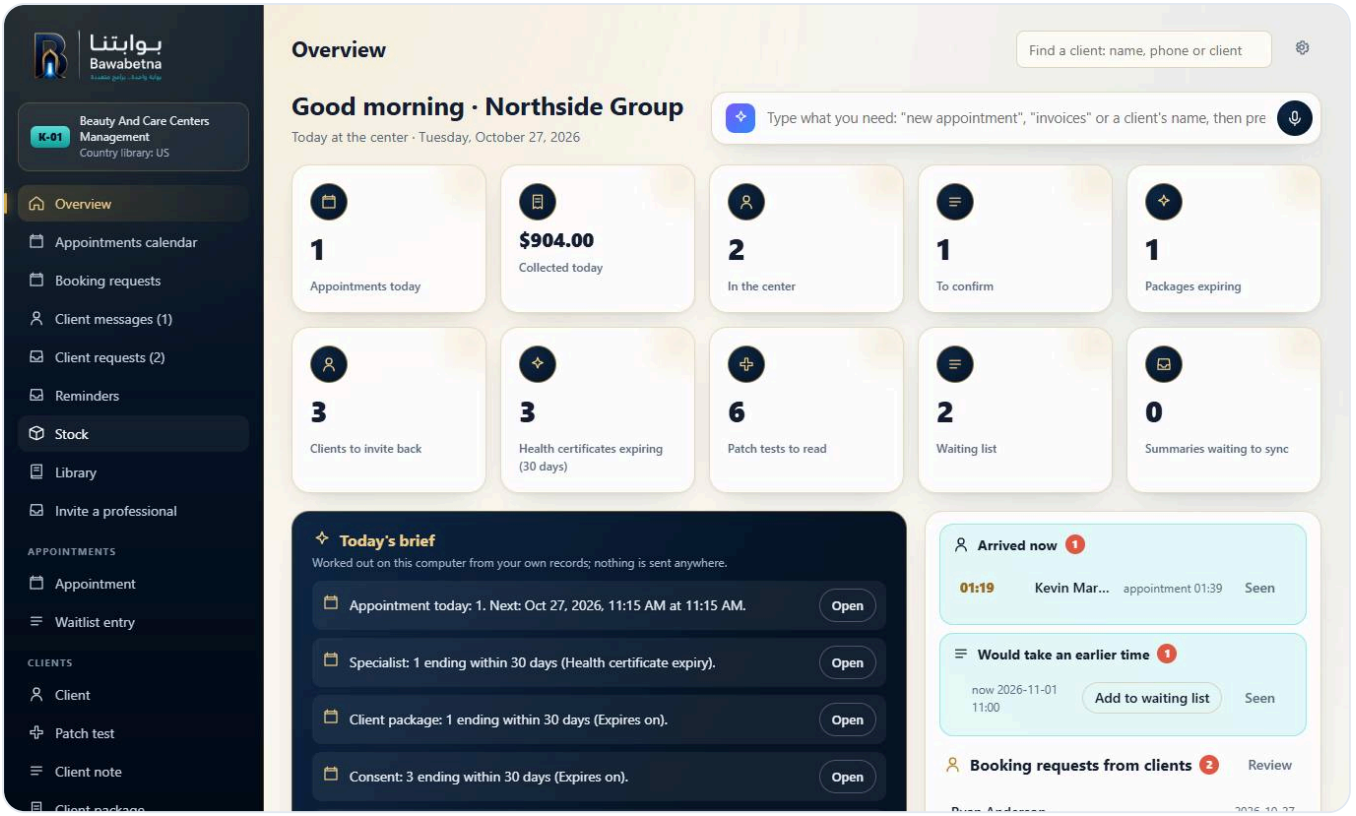
1. **Beauty center**: Name, License number, Country, Default currency
2. **Branch**: Name, Phone
3. **Specialist**: Full name, Specialty, Commission percent

Each person signs in with their own role and sees only the screens of that role:

- Center owner
- Manager
- Reception
- Specialist
- Stock keeper

The home screen

The home screen shows today's work at a glance: counts, today's schedule, what is waiting and requests from clients. The command bar at the top opens any screen from a short sentence, such as a client's name or "new appointment".

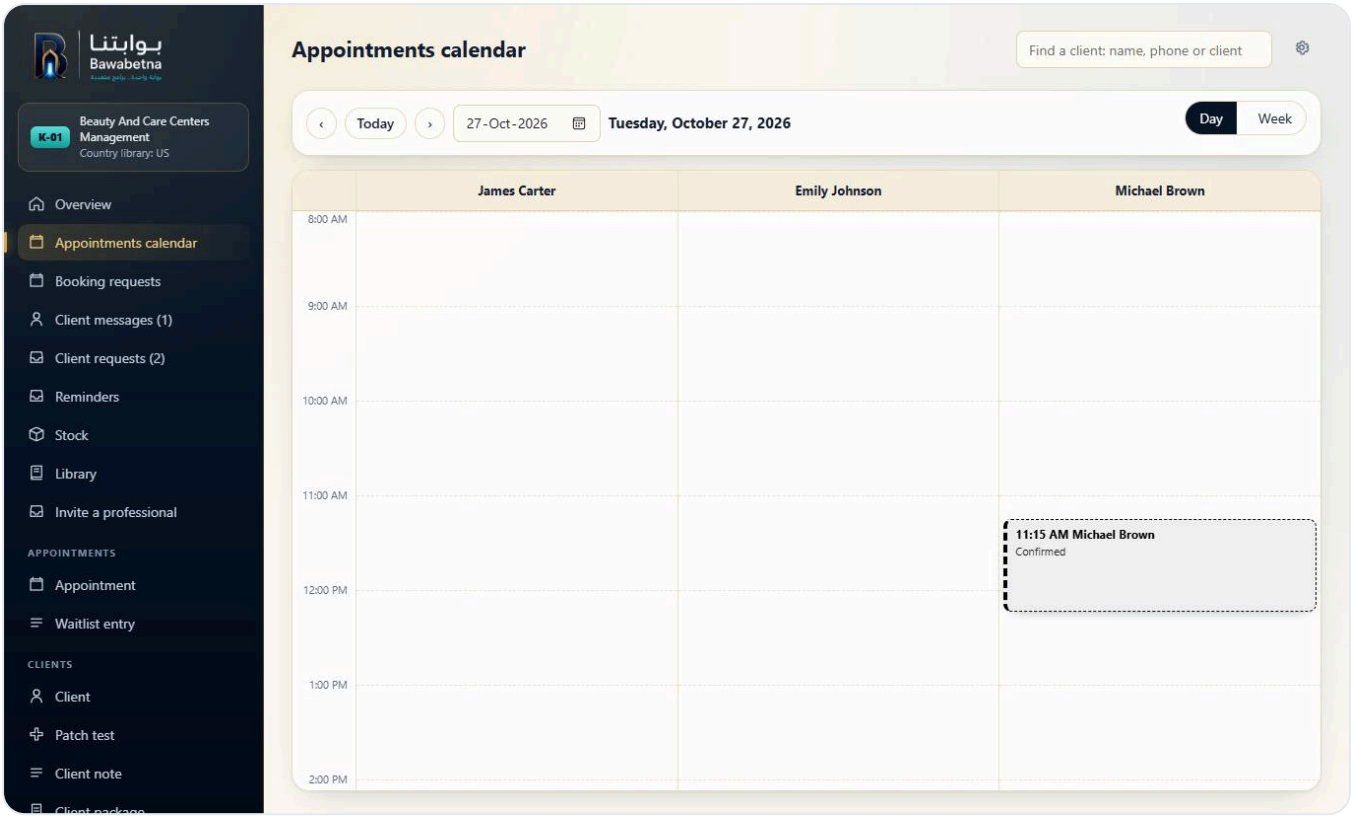


The home screen

Screens and what you record in them

The side menu groups the screens by kind of work. Each screen lists its records: New adds one, a click opens it, and the buttons at the bottom of a record move it to its next stage.

Appointments



Appointment

Appointment

What you record: Client (required), Service (required), Category (worked out by the program), Specialist (required), Station, Starts at (required), Duration minutes (required), Price (required), Commission percent, Commission (worked out by the program), Source, Client package, Notes, Deposit amount, Deposit status, Status (required), Completed at (worked out by the program), Override reason

Stages: A new record starts as "Booked".

Arrived → In service | Booked → Confirmed | Booked → Arrived | Booked → Cancelled | Booked → No show | Confirmed → Arrived | Confirmed → Cancelled | Confirmed → No show | In service → Completed

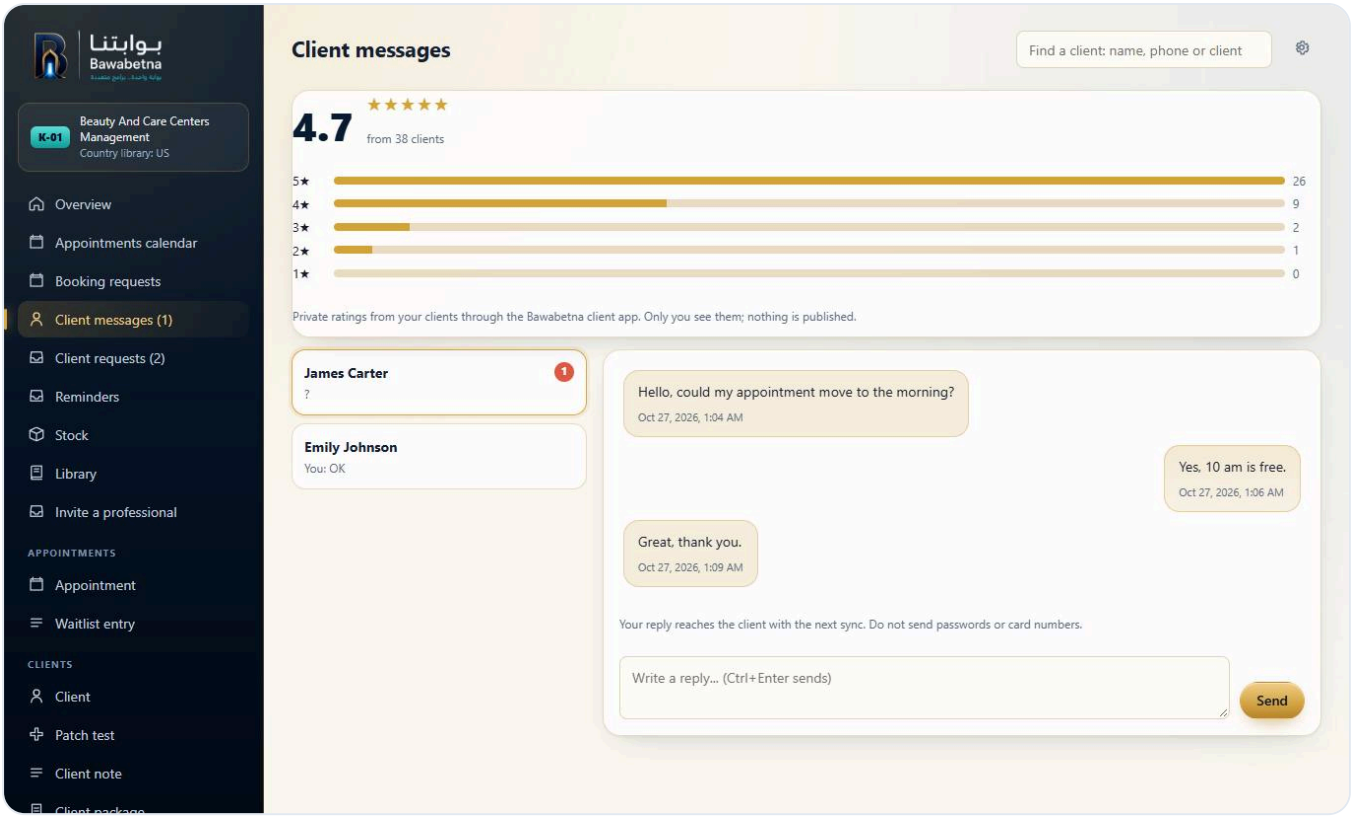
Waitlist entry

What you record: Client (required), Specialist, Earliest date (required), Latest date, Preferred period (required), Priority (required), Reason, Phone, Status (required)

Stages: A new record starts as "Waiting".

Waiting → Booked | Waiting → Cancelled

Clients



Client

Client

What you record: Full name (required), Gender, Birthday, Allergies, Preferred specialist, Instagram, Last visit (worked out by the program), Rebook due (worked out by the program), Total spent (worked out by the program), Points earned (worked out by the program), Points redeemed (worked out by the program), Points balance (worked out by the program), Phone, Client code, Ecosystem registration, Identity country, Official identity number (required), Notes

Patch test

What you record: Client (required), Product or service (required), Tested on (required), Read on, Result (required), Reaction notes, Valid until (worked out by the program), Tested by

Client note

What you record: Client (required), Note type (required), Noted on (required), Details (required), Specialist, Photos

Client package

What you record: Client (required), Package (required), Purchased on (required), Expires on, Sessions total (required), Sessions used (worked out by the program), Sessions remaining (worked out by the program), Status (required)

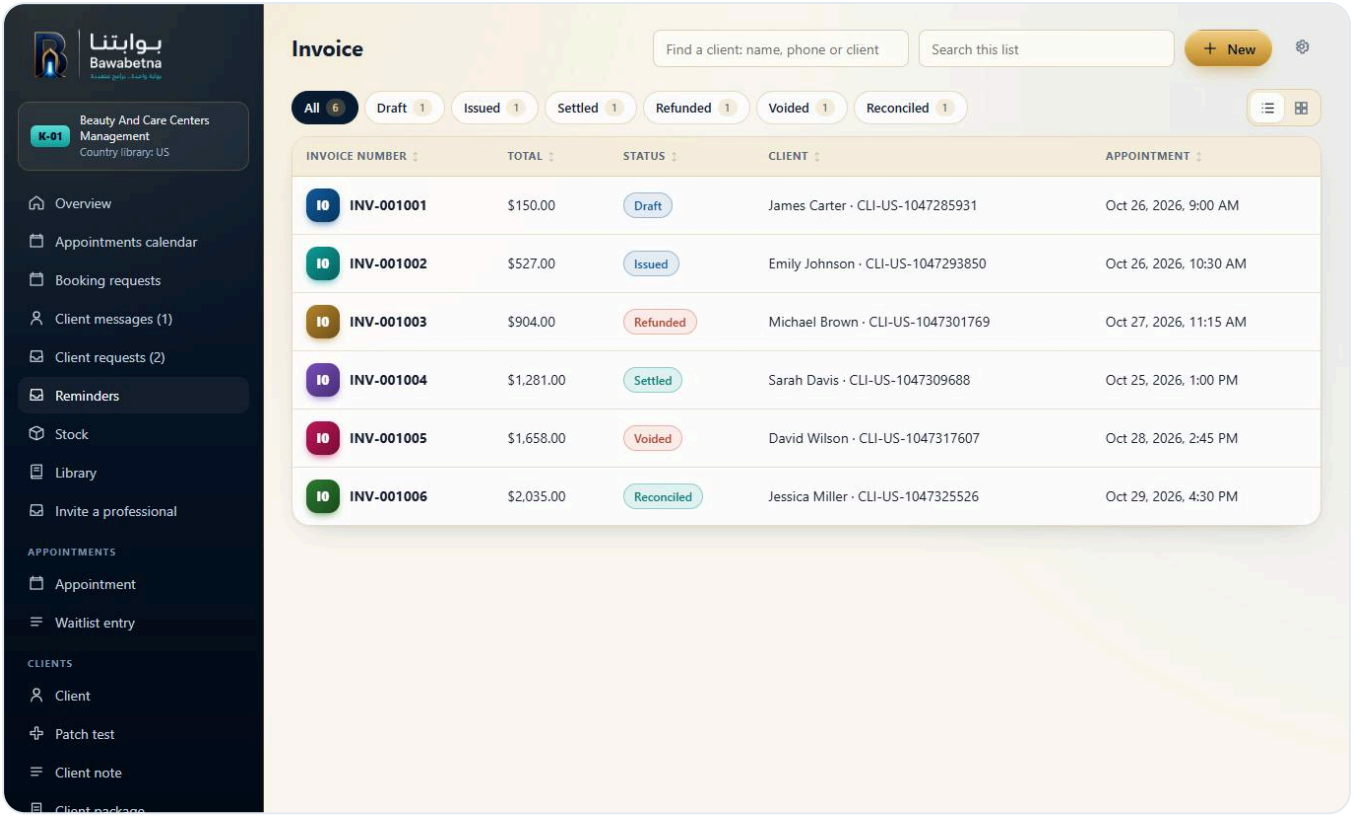
Stages: A new record starts as "Active".

Active → Used up | Active → Expired | Active → Refunded

Loyalty redemption

What you record: Client (required), Points (required), Reward (required), Appointment, Redeemed at (worked out by the program)

Billing



Invoice

Invoice

What you record: Invoice number (worked out by the program), Client (required), Appointment, Currency (required), Issued at (worked out by the program), Subtotal (worked out by the program), Tax total (worked out by the program), Total (worked out by the program), Paid (worked out by the program), Refunded (worked out by the program), Net paid (worked out by the program), Balance (worked out by the program), Status (required), E invoice reference, Notes

Stages: A new record starts as "Draft".

Draft → Issued | Draft → Voided | Issued → Voided | Refunded → Reconciled | Settled → Reconciled

Invoice line

What you record: Invoice (required), Product, Description (required), Quantity (required), Unit price (required), Discount, Vat rate (required), Line net (worked out by the program), Line tax (worked out by the program), Line total (worked out by the program)

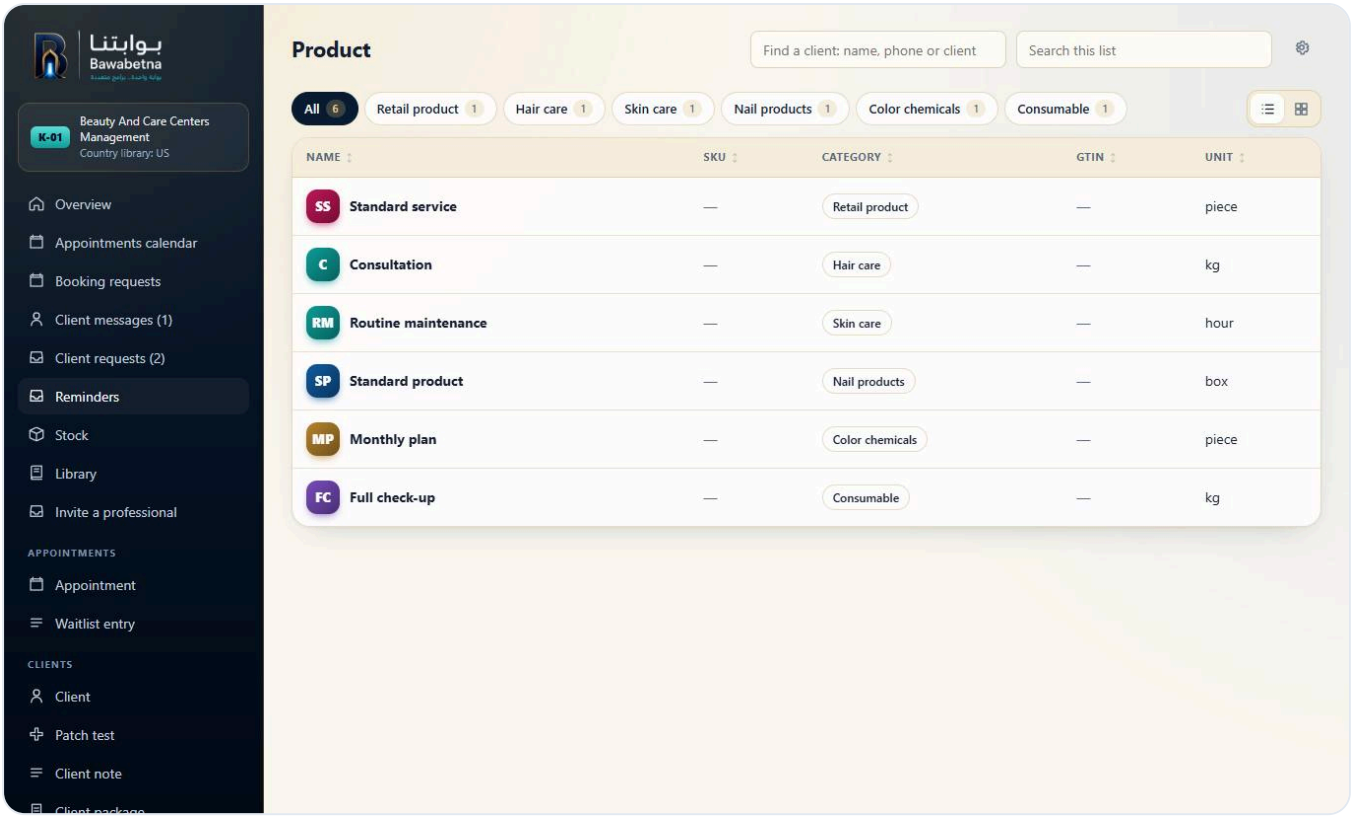
Payment

What you record: Receipt number (worked out by the program), Invoice (required), Amount (required), Method (required), Transaction reference, Paid at (worked out by the program)

Refund

What you record: Refund number (worked out by the program), Payment (required), Invoice (worked out by the program), Amount (required), Reason (required), Refunded at (worked out by the program)

Stock



Product

Product

What you record: Name (required), Sku, Category (required), Gtin, Unit, Brand, Price (required), Vat rate (required), Reorder level, Active

Supplier

What you record: Name (required), Tax number, Phone, Email

Purchase receipt

What you record: Receipt number (worked out by the program), Supplier (required), Supplier invoice, Received on (required), Status (required), Files

Stages: A new record starts as "Draft".

Draft → Received | Draft → Voided | Received → Voided

Purchase line

What you record: Receipt (required), Product (required), Quantity (required), Unit cost

Stock write off

What you record: Write off number (worked out by the program), Product (required), Quantity (required), Reason (required), Notes, Status (required)

Stages: A new record starts as "Draft".

Draft → Posted

Stock count

What you record: Count number (worked out by the program), Counted on (required), Counted by, Notes, Status (required)

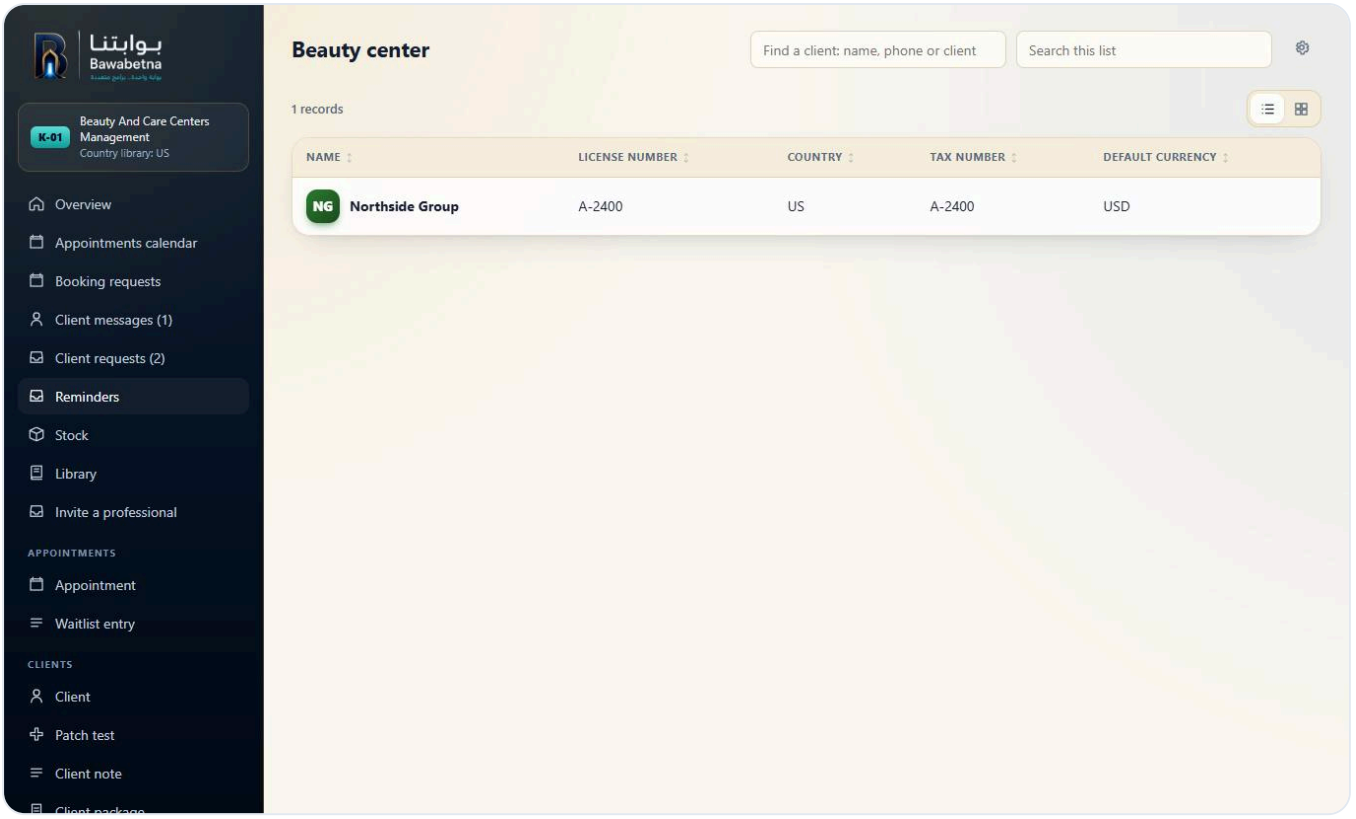
Stages: A new record starts as "Draft".

Draft → Posted

Stock count line

What you record: Stock count (required), Product (required), Counted quantity (required), Recorded quantity (worked out by the program), Difference (worked out by the program)

Setup



Beauty center

Beauty center

What you record: Name (required), License number, Country (required), Tax number, Default currency, Municipality license, Whatsapp enabled, Online meeting link, Payment link, Review link, Ai assistant enabled, Ai model, Ai endpoint

Branch

What you record: Beauty center (required), Name (required), Address, Phone

Specialist

What you record: Branch (required), Full name (required), License number, Phone, Specialty, Commission percent, Health certificate expiry, Active

Service

What you record: Name (required), Category (required), Duration minutes (required), Price (required), Commission percent, Active

Station

What you record: Name (required), Station type (required), Active

Package

What you record: Name (required), Service, Sessions (required), Price (required), Validity days, Active

Reports

Reports are worked out on your computer from your records. Choose a period, see the chart and the table, then print or export them. The reports of this program:

- Visits by category
- Revenue and commission by specialist
- Appointments by status
- Bookings by source
- Booking deposits by status
- Revenue by month
- Revenue by service
- Collections by payment method
- Outstanding balances by client
- Stock count differences by item (missing - / extra +)
- Receivables aging (days since issue)

Working with your clients

A client with a Bawabetna Client Code can, from the free client app: book an appointment, write to you, send requests and documents, sign documents, see what they owe and pay you directly, tell you they have arrived, ask for an earlier time and see their points. Everything reaches this program with its next sync.

Your data

Your records are kept encrypted on your own computer; only a short summary of each transaction is sent to Bawabetna. Make a backup from Settings; it is encrypted with your recovery key.

Help

Write to info@bawabetna.com or use the contact page at bawabetna.com/contact.